# Networked Data Management Design Points

#### **James Hamilton**

JamesRH@microsoft.com Microsoft SQL Server



### Overview

#### Changes in the client world

- How many and what is connected?
- Is client size and resource consumption the issue?
- **Resultant mid-tier & server side implications:** 
  - Save everything for all time
  - App programming more precious than hardware
  - DB & app admin and training is major deployment barrier
  - Affordable availability in high change systems
  - Redundant data, summary data, and Metadata
  - Data structure does matter
  - Approximate answers quickly
  - Data processing naturally moves towards storage
- Summary



### **Client Changes: How Many?**

1998 US WWW users (IDC) > US: 51M World wide: 131M 2001 estimates: World Wide: 319M users 515M connected devices ½ billion based upon conventional device counts



#### **Clients count: Other Device Types**

 Connecting TV, VCR, stove, thermostat, microwave, CD players, computers, garage door opener, lights, etc.

Sony evangelizing IEEE 1394

http://www.sel.sony.com/semi/iee1394wp.html

 Microsoft and consortium of others evangelizing Universal Plug and Play

> www.upnp.org

On order of billions of client devices



### Why Connect These Devices?

TV guide and auto VCR programming **CD** label info and song list download **Sharing data and resources** Set clocks (flashing 12:00 problem) Fire and burglar alarms **Persist thermometer settings** Feedback and data sharing based systems: **Temperature control & power blind interaction Occupancy directed heating and lighting** 



#### **Device Connect Example: My Home**

- Central control of plant watering system Central system providing print, file, and www access for all network-attached systems in house Central control of 3 sets of aquarium lights Remote marine aquarium pump system in garage What could be better:
  - Cooperation of lighting, A/C and power blind systems
  - Alarms and remote notification for failures in:
    - Circulations pump
    - Heating & cooling
    - Salinity changes
    - Filtration system

Many people doing it today: <a href="http://www.x10.org">http://www.x10.org</a>



### **Client Resources the Real Issue?**

 "Honey I shrunk the database" (SIGMOD99):

- Implementation Language
- DB Footprint
- Both issues either largely irrelevant or soon to be:
  - Dominant costs: admin, operations & user training, and programming
  - Resource availability trends
  - Vertical app slice rather than custom infrastructure

### **Implementation Language?**

#### **Argument for DB implementation language**

- centers around need to auto-install client side S/W infrastructure (often using Java)
- Auto-install is absolutely vital, but independent of implementation language

Auto-install not enough: client should be a cache of recently used S/W and data

- Full DBMS at client
- Client-side cache of recently accessed data
- Optimizer selected access path choice:
  - driven by accuracy & currency requirements
  - balanced against connectivity state & communications costs



### **Resource Availability Trends**

Palmtop RAM Size Trend

→ Palmtop RAM → Moore's Law



## **Admin Costs Still Dominate**

60's large system mentality still prevails:

- Optimizing use of precious machine resources is a false economy
- > Admin & education costs more important
  - TCO education from the PC world repeated
  - Each app requires admin and user training...much cheaper to roll out 1 infrastructure across multiple form factors
  - Sony PlayStation has 3Mb RAM & Flash
  - Nokia 9000IL phone has 8Mb RAM
- Trending towards 32M palmtop in 2002
   Vertical app slice resource reqmt can be met



#### **Development Costs Over Memory Costs**

- Specialty device & real time O/S typically have weak or non-std dev environments
- Quality & Quantity of apps strongly influenced by:
  - Dev environment quality

 $\diamond$ 

- > Availability of trained programmers
- Custom Development & client-side tailoring heavily influence cost & speed of app deployment
  - Same apps over wide range of device form factors
- Symmetric client/server execution environment
- General purpose component based DB allows use of required components W/O custom pgming
- DB components and data treated uniformly
  - Both replicated to client as needed



## **Client Side Summary**

- On order of billions connected client devices
  - Bulk are non-conventional computing devices
- All devices include DB components
- Standard physical and logical device interconnect standards will emerge
- DB programming language irrelevant
- Device DB resource consumption an issue but much less important than ease of:
  - Installation
  - > Administration
  - Programming
  - Symmetric client/server execution environment



#### **Changes at Mid-tier & Server Side**

All info online and machine accessible

- Redundant data & metadata
- After 30 yrs DB technology more relevant than ever
- Most people & devices online
- > All devices run DB components
- Symmetric multi-tier programming model
- Hierarchical caching model
- Admin including install disappears
- Find structure in weakly/poorly specified schema
- Server availability

 $\diamond$ 

 $\diamond$ 

 $\diamond$ 

- Approximate answers quickly
- Processing moves to storage



## Just Save Everything

- Able to store all information produced by our race (Lesk):
- Paper sources: less than 160 TB
- Cinema: less than 166 TB
- Images: 520,000 TB
- Broadcasting: 80,000 TB
- Sound: 60 TB

 $\diamond$ 

 $\diamond$ 

 $\diamond$ 

- Telephony: 4,000,000 TB
- These data yield 5,000 petabytes
- Others estimate upwards of 12,000 petabytes
- World wide storage production in 1998: 13,000 petabytes
  - No need to manage deletion of old data
  - Most data never accessed by a human
    - access aggregations & statistical analysis, not point fetch
    - More space than data allows for greater redundancy: indexes, materialized views, statistics, & other metadata



### **Redundant Data & Metadata**

- Point access to data, the heart of TP, nearly a solved problem TP systems tend to scale with number of users, number of people on planet, or growth of business
  - All trending sub-Moore

 $\diamond$ 

 $\diamond$ 

 $\diamond$ 

 $\diamond$ 

- Data analysis systems growing far faster than Moores Law:
  - Greg's law: 2x every 9 to 12 (SIGMOD98—Patterson)
  - Seriously super-Moore implying that no single system can scale sufficiently: clusters are the only solution
- Storage is trending to free with access time prime limiting factor, so detailed statistics will be maintained
- To improve access speed and availability, many redundant copies of data (indexes, materialized views, etc.)
  - Async update for stats, indexes, mat views will dominate
    - Data paths choice based upon need currency & accuracy



### **Affordable Server Availability**

Also need redundant access paths for availability
Web-enabled direct access model driving high availability requirements:
recent high profile failures at eTrade and Charles Schwab
Web model enabling competition in info access
Drives much faster server side software innovation which negative impacts quality
"Dark machine room" approach requires auto-admin and data redundancy (Inktomi model)

- 42% of system failures admin error (Gray)
- Paging admin at 2am to fix problem is dangerous



### **Server Availability: Heisenbugs**

- Industry effective at removing functional errors We fail in finding & fixing multi-user & multi-app interactions:
  - Sequences of statistically unlikely events
  - Heisenbugs(research.microsoft.com/~gray/Talks/ISAT\_Gr ay\_FT\_Avialiability\_talk.ppt)
  - Testing for these is exponentially expensive
  - Server stack is nearing 100 MLOC
  - Long testing and beta cycles delay software release (typically well over 1 year)
- System size & complexity growth inevitable:
- Re-try operation (Microsoft Exchange)
- Re-run operation against redundant data copy (Tandem)
- Fail fast design approach is robust but only acceptable with redundant access to redundant copies of data

### **DB Admin Deployment Barrier**

- "You keep explaining to me how I can solve your problems" (Bank of America)
- Admin costs single largest driver of IT costs
- Admitting we have a problem is first step to a cure:
  - Most commercial DBs now focusing on admin costs
  - **SQL Server:**

 $\diamond$ 

- Enterprise manager (MMC framework--same as O/S)
- Integrated security with O/S
- Index tuning wizard (Surajit Chaudhuri)
- Auto-statistics creation
- Auto-file grow/shrink
- Auto memory resource allocation
- "Install and run" model is near
  - Trades processor resources for admin costs

#### **Interesting Admin-Related Problems**

**Multiple cached plans for different** parameter marker sub-domains **Async statistics gathering** Async optimization **Feedback-directed techniques:** Adapting number of histogram buckets **Re-optimizing when cardinality errors** >discovered during execution re-optimize with additional data distribution info gained during this execution **Optimizer-created indexing structures:** Add indexes when needed (Exchange & AS/400)

### **Data Structure Matters**

- Most internet content is unstructured text
  - restricted to simple Boolean search techniques
- Docs have structure, but not explicit
- Yahoo hand categorizes content
  - indexing limited & human involvement doesn't scale well
- XML is a good mix of simplicity, flexibility, & potential richness
  - Likely to become structure description language of internet
  - DBMSs need to support as first class datatype
- Not enough librarians in world so all information must be self-describing

### **Approximate Answers Quickly**

- DB systems specialize in absolutely correct answer
  As size grows, correct answer increasingly expensive
  Text search systems: value in quick approx answer
  Approx quickly with statistical confidence bound
  Steadily improve result over time until user satisfied *"Ripple Joins for Online Aggregation"* (Hellerstein—SIGMOD99)
  Allows rapid exploration of hypothesis over very large DB
  - Compute conventional full accuracy report once hypothesis looks correct



#### **Processing moves towards storage**

**Trends:** 

 $\diamond$ 

- I/O bus bandwidth is bottleneck
- Switched serial networks can support very high bandwidth
- Processor/memory interface is bottleneck
- Growing CPU/DRAM perf gap leading to most CPU cycles in stalls
- Combine CPU, serial network, memory, & disk in single package (Patterson)
- Each disk forms a single node of multi-thousand node server cluster
- Redundant data masks failure (RAID-like approach)
- Each cyberbrick composed of commodity H/W and commodity S/W (O/S, database, and other server software)
- Each "slice" plugged in and personality set (e.g. datbase or SAP app server) no other config
- On failure of S/W or H/W, redundant nodes pick up workload replace failures at leisure



### Summary

- Order billions of connected client devices
- Client DB footprint and impl lang irrelevant
- Admin costs & prog efficiency are significant issues
- All info online & machine accessible
- Redundant data & metadata
  - After 30 years, DB technology more relevant than ever:
    - Most people & devices online
    - All devices run DB components
    - Symmetric multi-tier programming model
    - Hierarchical caching model
- Admin including install disappears
- Discover structure in weakly or poorly specified schema
- Server availability
- Approximate answers quickly
- Processing moves to storage



# Networked Data Management Design Points

#### **James Hamilton**

JamesRH@microsoft.com Microsoft SQL Server

