# CS626: Speech, NLP and the Web

#### Introduction Pushpak Bhattacharyya Computer Science and Engineering Department IIT Bombay

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#### NLP-ML

# NLP is heavily ML Driven: WHY?

 Borrowing Shakespeare: "NLP Thy Name is Ambiguity!!"

 At every stage of processing starting from utterance sound to discourse there are multiple options available

• ML works as classifier to choose the correct option

# A look at ACL 2020 accepted papers

- A Call for More Rigor in Unsupervised Cross-lingual Learning
  Mikel Artetxe, Sebastian Ruder, Dani Yogatama, Gorka Labaka and Eneko Agirre
- A Comprehensive Analysis of Preprocessing for Word Representation Learning in Affective Tasks
  Nastaran Babanejad, Ameeta Agrawal, Aijun An and Manos Papagelis
- A Contextual Hierarchical Attention Network with Adaptive Objective for Dialogue State Tracking
  Yong Shan, Zekang Li, Jinchao Zhang, Fandong Meng,
  Yang Feng, Cheng Niu and Jie Zhou
- A Generative Model for Joint Natural Language Understanding and Generation

# ML also needs NLP: WHY?

- ML looking for interesting and challenging problems
- Deep questions starting from Child Language Acquisition to Aphasia (language impairment)
- NLP a test bed for ML ideas

Decision making under uncertainty

# A look at ICML 2020 papers

- On Variational Learning of Controllable Representations for Text without Supervision: Peng Xu, Jackie Chi Kit Cheung, Yanshuai Cao
- Recurrent Hierarchical Topic-Guided RNN for Language Generation: Dandan Guo, Bo Chen, Ruiying Lu, Mingyuan Zhou
- The Effect of Natural Distribution Shift on Question Answering Models: John Miller, Karl Krauth, Benjamin Recht, Ludwig Schmidt
- Non-Autoregressive Neural Text-to-Speech: Kainan Peng, Wei Ping, Zhao Song, Kexin Zhao

#### Nature of ML

## A Perspective on Machine Learning



#### Table Look up





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How many to store?

What is the essential "Aness"?

# Rules

- Letter 'A' is formed from two inclined straight lines, meeting at a point with a horizontal straight line cutting across
  - Exception: need not be straight lines; need not meet; the 3<sup>rd</sup> line need not be horizontal, need not be straight

 Leads to false negative- ERROR OF OMMISSION From Exact to Approximate, 100% to X% (X< 100)

 Very, very, hard to eliminate completelyfalse positives and false negatives

• Even humans cannot achieve that performance in most complex tasks

 Decision making under uncertainty, under error bound LEARN from Data with Probability Based Scoring

- Data + Classifier > Human decision maker !!
- With LOTs of data, learn with
  - High precision (small possibility of error of commission)
  - High recall (small possibility of error of omission)
- But depends on human engineered features, i.e., capturing essential properties

# Reduce human dependency: DEEP LEARN

 End to end systems; essential properties learnt at intermediate layers



Ambiguity



## Example-1

- "Pilot cancels flight from Congress"-Times of India, 11 August 2020
  - Proper Noun (Named Entity) Common Noun Ambiguity
    - Clue: 'Congress'
    - Learn from data
    - Normally flights are to and from places
    - 'Congress' not a place
    - 'Pilots' manoeuvre flights
    - This is 'flight' is not normal flight



## Example-2

- "No dogs please"
- Grouping ambiguity
  - 'No dogs'  $\rightarrow$  dogs not allowed
  - 'No, dogs please' → dogs definitely are allowed
  - 'please': give joy  $\rightarrow$ 
    - There are no dogs who give joy
    - No, dogs definitely give joy



### Example-2 cntd.

- <u>S:</u> (n) **dog**, <u>domestic dog</u>, <u>Canis familiaris</u> (a member of the genus Canis "the dog barked all night"
- <u>S:</u> (n) dog (informal term for a man) "you lucky dog"
- <u>S:</u> (n) <u>frank, frankfurter, hotdog, hot</u> <u>dog</u>, <u>dog</u>, <u>wiener, wienerwurst, weenie</u> (a smooth-textured sausage of minced beef or pork usually smoked; often served on a bread roll)
- <u>S:</u> (n) <u>pawl</u>, <u>detent</u>, <u>click</u>, **dog** (a hinged catch that fits into a notch of a ratchet to move a wheel forward or prevent it from moving backward)
- <u>S:</u> (n) <u>andiron</u>, <u>firedog</u>, **dog**, <u>dog-iron</u> (metal supports for logs in a fireplace) *"the andirons were too hot to touch"*

Example-2: Combinatorial Explosion possibility

- Grouping ambiguity
- Word sense ambiguity
- 'no dogs please': 3 groupings
- 'dogs'  $\rightarrow$  7 noun meanings, 1 verb meaning
- 'please' → 3 verb meanings, 1 adverb meaning
- 63 possible meanings !!!
- Very characteristic of NLP, e.g., MT
- NP hardness proved in 1992

#### **Example-3**

• "Flying planes can be dangerous"

- Semantic Role Ambiguity
  - 'flying planes ARE dangerous'  $\rightarrow$  no ambiguity
    - Planes: 'subject'
  - 'flying planes IS dangerous'  $\rightarrow$  no ambiguity
    - Planes: 'object'



# **Example-4: Pragmatic Ambiguity**

Pax: thank you for sending me to Delhi and my luggage to Mumbai ! Brilliant service!!!

**Chatbot:** Thanks for the appreciation



**sarcasm** 24

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# **Deep Neural Nets and Ambiguity**



# Course: Basic Info

- Slot 1: Monday 8.30, Tuesday 9.30 and Thursday 10.30
- TAs: Diptesh Kanojia, Jyotsna Khatri, Satyam Behera; also Assistance by Prashaant Sharma
- <u>http://www.cfilt.iitb.ac.in/cs626</u>
- Channels of communication: Moodle, MS Teams, Whatsapp, Course Website

# Play recording

• NLP course information

CFILT Lab information

## URLS

http://www.cse.iitb.ac.in/~pb http://www.cfilt.iitb.ac.in

## **Important Message**

"NLP is a task in Trade Off" e.g., Not too much of Information (beware of 'ambiguity insertion' and 'Topic Drift'), not too little (beware of 'sparsity') !!

# "The middle path is the golden one"- Buddha



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#### Thank You